

# Sullivan-Palatek Industrial Air Compressor STANDARD WARRANTY

## (15hp and Larger Compressors)

Sullivan-Palatek warrants its new 15 horsepower and larger stationary industrial air compressor products to be free from defects in material and workmanship and against loss of capacity due to wear, subject to the following provisions:

**Warranty Duration:** The warranty period for applicable Sullivan-Palatek products is as follows:

**Compressor Package:** 12 months from the date of start-up by an authorized distributor or 18 months from date of shipment by Sullivan-Palatek; whichever occurs first.

**Air End (excluding shaft seal) and Coupling Assembly (excluding elements):** 24 months from the date of start-up by an authorized distributor or 30 months from date of shipment by Sullivan-Palatek; whichever occurs first.

**Parts Replaced Under Warranty:** Remainder of the original warranty period for the replaced part.

**Parts, Accessories and Attachments Sold Separately from Machines, Excluding Warranty Replacement Parts:** 6 months from shipment by Sullivan-Palatek or 3 months from delivery to the first user; whichever occurs first.

**Registration and Obtaining Warranty Service:** The purchaser, or authorized Sullivan-Palatek distributor on his behalf, must complete and return the Warranty Registration Form within 10 days of start-up and before the end of 18 months from shipment from Sullivan-Palatek to initiate the warranty. If the warranty registration is not initiated in this manner the warranty effective date will be deemed to be the date of shipment from Sullivan-Palatek. Service under this warranty is obtained by contacting the authorized Sullivan-Palatek distributor before the expiration of the warranty.

**Sullivan-Palatek's Obligations:** Sullivan-Palatek will repair or replace, at Sullivan-Palatek's option, any defective part, pay the reasonable labor cost of making the repair or installing the replacement part, pay ground freight for the return of defective parts and shipment of replacement parts.

**Purchaser's Responsibility:** Performance of proper maintenance as indicated in the User Manual furnished with the compressor. Provide any claim for warranty in writing to Sullivan-Palatek within the warranty period. The purchaser is also responsible for the following: the cost of normal maintenance and maintenance items, the consequences of service performed by someone other than a party authorized to perform warranty service if such service, in the judgment of Sullivan-Palatek, has adversely affected the performance of the compressor, the consequences of negligence, misuse, accident, installation or storage. The consequences of compressor lubrication neglect as manifested by varnishing, pitting, erosion of the rotors or stator or both. Any premium for overtime labor requested by purchaser to make warranty repairs and any premium freight cost to ship warranty replacement parts. Costs incurred in gaining access to the compressor such as overcoming barriers such as walls, fences or similar structures or the construction of ramps or lifts necessary for removal or reinstallation of the compressor, incidental travel costs such as tolls, meals, lodging and similar.

**Exclusions and Limitations:** Electric motors, drives and dryers are not warranted by Sullivan-Palatek but are warranted only by the manufacturers of these components. Sullivan-Palatek has no obligation for product failures or defects resulting from overloading, misuse, neglect, accident, failure to comply with Sullivan-Palatek's product manual, or failure to install product improvements provided by Sullivan-Palatek. Use of attachments, accessories or service parts not supplied or recommended by Sullivan-Palatek may void the warranty of that product.

**THIS WARRANTY IS SULLIVAN-PALATEK'S ONLY WARRANTY OF ITS STATIONARY INDUSTRIAL AIR COMPRESSOR PRODUCTS AND IS IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED. SULLIVAN-PALATEK HAS NO OBLIGATION UNDER THIS WARRANTY OR OTHERWISE (REGARDLESS OF THE FORM OF ACTION) FOR SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF USE, LOST PROFITS, LOST INCOME, WHETHER SUFFERED BY THE BUYER OR A THIRD PARTY. THE TOTAL RESPONSIBILITY OF SULLIVAN-PALATEK FOR CLAIMS, LOSSES, LIABILITIES OR DAMAGES, WHETHER IN CONTRACT OR TORT ARISING OUT OF OR RELATED TO ITS PRODUCTS SHALL NOT EXCEED THE PURCHASE PRICE OF THE COVERED PRODUCT.**

This warranty applies to all Sullivan-Palatek stationary industrial air compressors of 15 horsepower and larger shipped after November 12, 2015 and supersedes previous warranty policies. In the event of any conflict between this warranty and earlier warranty statements, the terms of this warranty will prevail.

# Sullivan-Palatek Industrial Air Compressor PLATINUM AND PLATINUM PLUS EXTENDED WARRANTIES

(15hp and Larger Compressors)

Sullivan-Palatek hereby offers the following Platinum and Platinum Plus Extended Warranties to the first retail purchaser of an industrial compressors of 15 horsepower and larger, **excluding XH high pressure models designed to operate at 250 psi or more**. The Platinum Extended Warranty and the Platinum Plus Extended Warranty are limited and apply to specific components as detailed below. **The terms, conditions and limitations contained in the Sullivan-Palatek Standard Warranty apply to the Platinum Extended Warranty and the Platinum Plus Extended Warranty and that warranty is herein incorporated by reference.**

## COMPONENT COVERAGE

**Platinum Warranty:** Coverage includes parts and labor to repair or replace, as deemed necessary solely by Sullivan-Palatek, Inc., the Compressor Air End, Compressor Motor, VFD Drive, Fan Motor (if installed) Air and Oil Coolers, Sump Tank, and Drive Coupling Assembly (excluding elements).

**Platinum Plus Warranty:** Coverage includes repair or replacement of compressor Air End (stator and rotor assembly). Labor, freight, travel and other costs are expressly excluded.

## TOTAL PERIOD OF COVERAGE

**Platinum Warranty:** 60 months from the date of start-up as evidenced by the required Warranty Registration documents.

**Platinum Plus Warranty:** 120 months from date of start-up as evidenced by the required Warranty Registration documents.

The Platinum and Platinum Plus Extended Warranties are an extension of Sullivan-Palatek's Standard Warranty and begin upon expiration of the applicable Standard Warranty. Parts repaired or replaced under warranty are warranted for the remainder of the warranty period applicable to the replaced part.

**Registration and Obtaining Warranty Service:** The Warranty Registration Form supplied with the compressor must be completed and returned within 10 days of delivery and start-up to register the compressor under the Platinum program. Eligibility for the Platinum Warranty will expire 180 days after shipment of the product from the factory and can only be reestablished by application to Sullivan-Palatek's Product Support department, which may require a paid on-site inspection before granting. Service under this warranty is obtained by contacting the authorized Sullivan-Palatek distributor before the expiration of the warranty.

**Sullivan-Palatek's Obligations:** Sullivan-Palatek, Inc. will repair or replace, at Sullivan-Palatek's option, any defective part. Sullivan-Palatek will pay the reasonable labor cost of making the repair or installing the replacement part when coverage includes labor, and will pay ground freight for the return of defective parts and shipment of replacement parts.

**Purchaser's Responsibility:** In addition to the responsibilities detailed in Sullivan-Palatek's Standard Warranty, the Platinum Extended Warranties require that the purchaser use Sullivan-Palatek brand compressor lubricant and genuine OEM parts obtained from Sullivan-Palatek or one of its authorized distributors or service outlets. Proof of compliance with these terms must be available and invoices must be provided upon request in the event of a claim under this warranty.

This warranty applies to all Sullivan-Palatek stationary industrial air compressors of 15 horsepower or larger, **excluding XH models** designed to operate at 250 psi or more, shipped after March 16, 2016 and supersedes previous warranties. In the event of any conflict between this warranty and earlier warranty statements, the terms of this warranty will prevail.